How to print labels more clearly

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We JADENS company will be 100% high-quality one-stop after-sales service -- U.S. after-sales, We guarantee your satisfaction!

Problem: the labels print out light.

1. If you print via Smartphone.

Possible cause: The resolution of the file you print is too low.
Solution: To ensure the best out print, we suggest you

a. Save the label as PDF file instead of image, printing in PDF file will help print out more clearly than in image.
b. If you still want to print in image, please make sure the resolution of the image is high. Because the low resolution image may result in the unclear label.

2. If you use PC to print.

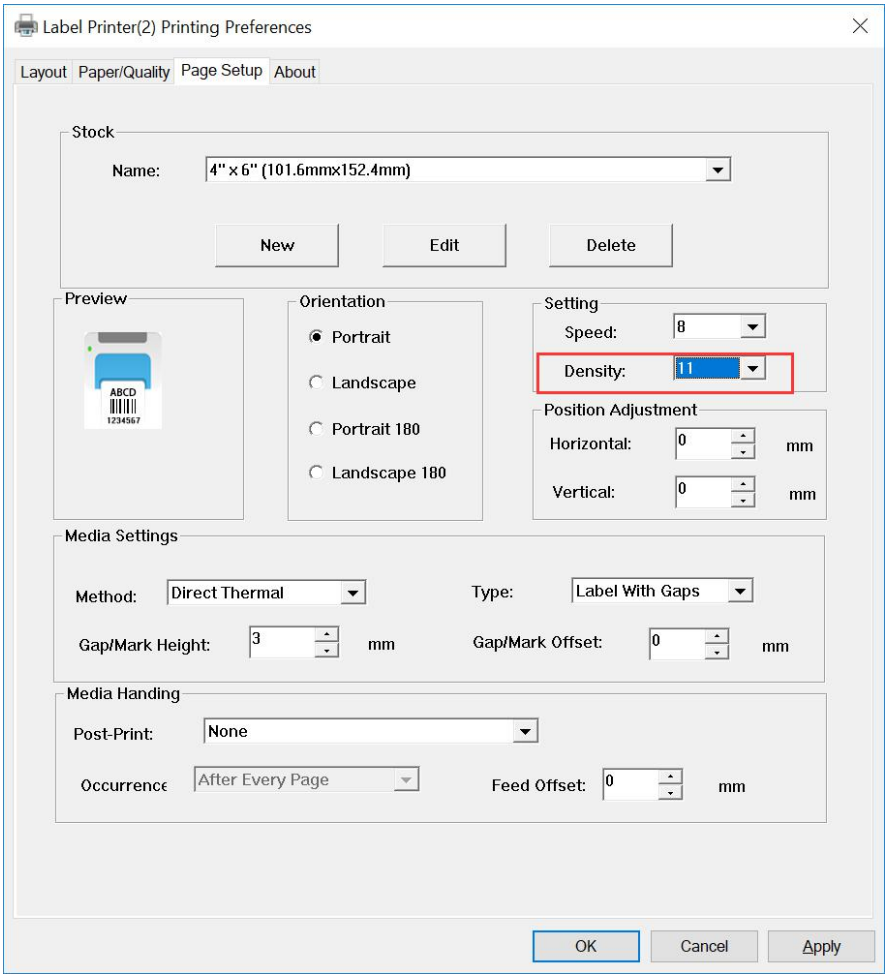
To make the label more clear, you can go to

“setting” >>” device” >>” printer & scanner” >>

find the printer >> “Label Printer”, click “manage” >>

Printing preference >> Page Setup>>

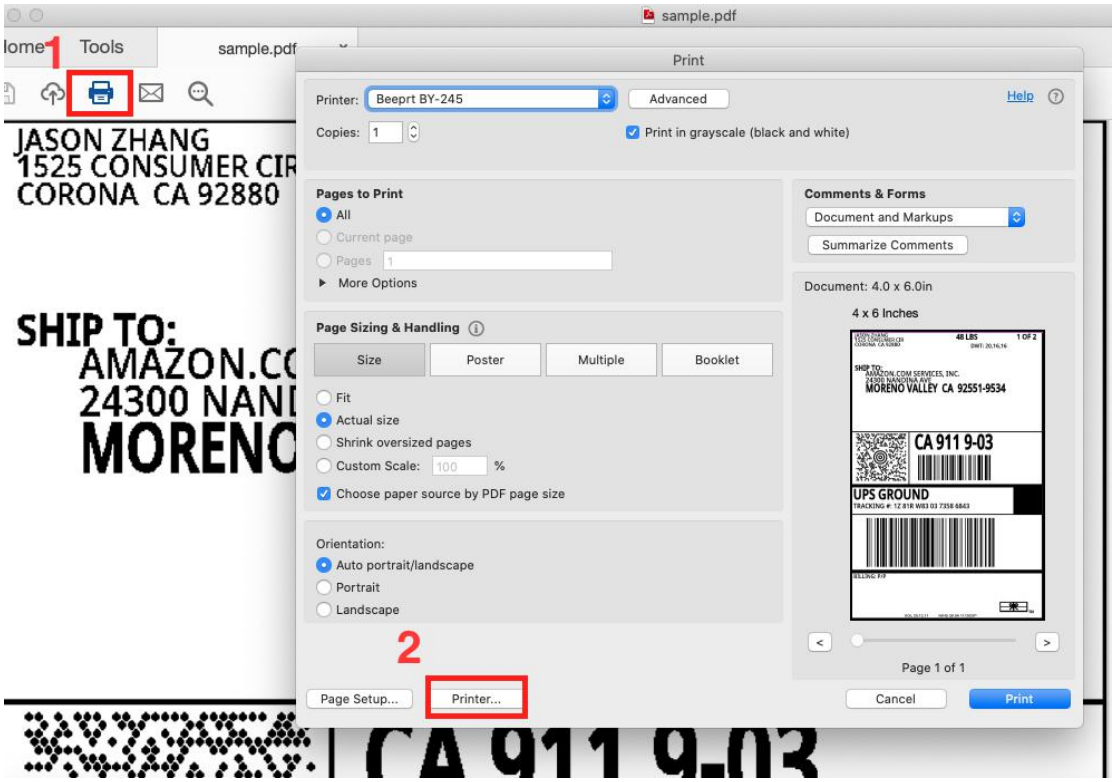
adjust the Density you want, 11 is recommended>> then click OK.



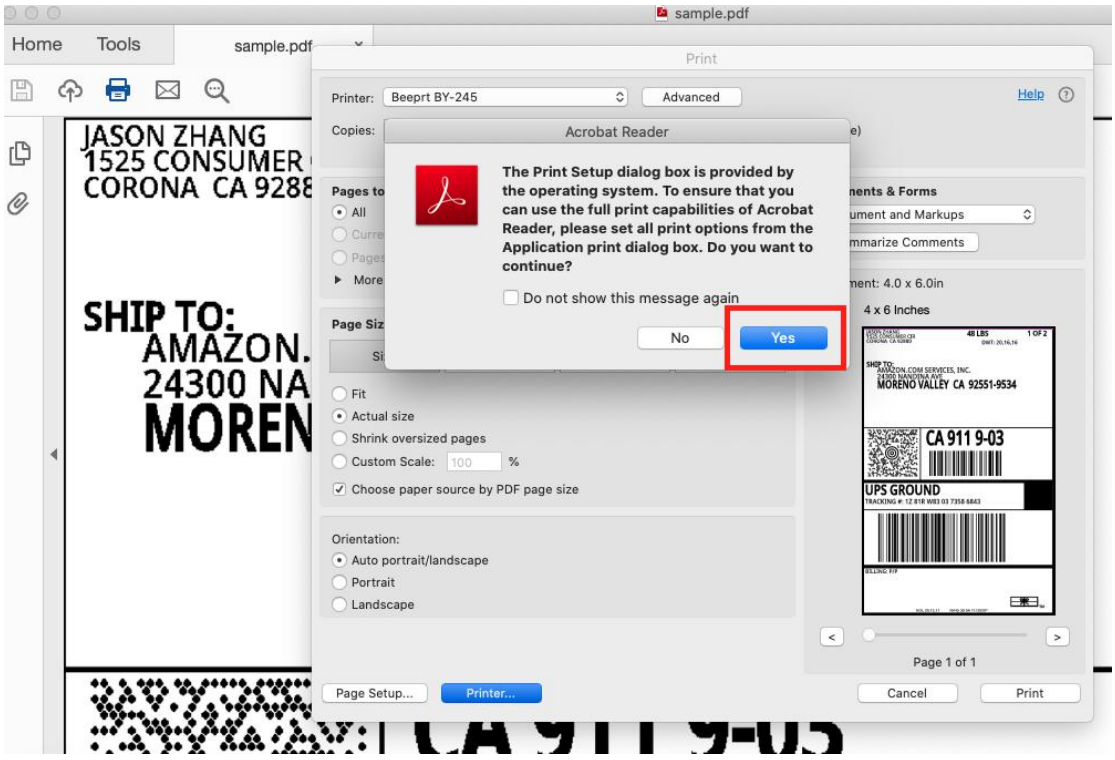
3. If you use MAC to print.

Solution: Setting appropriate Darkness before printing.

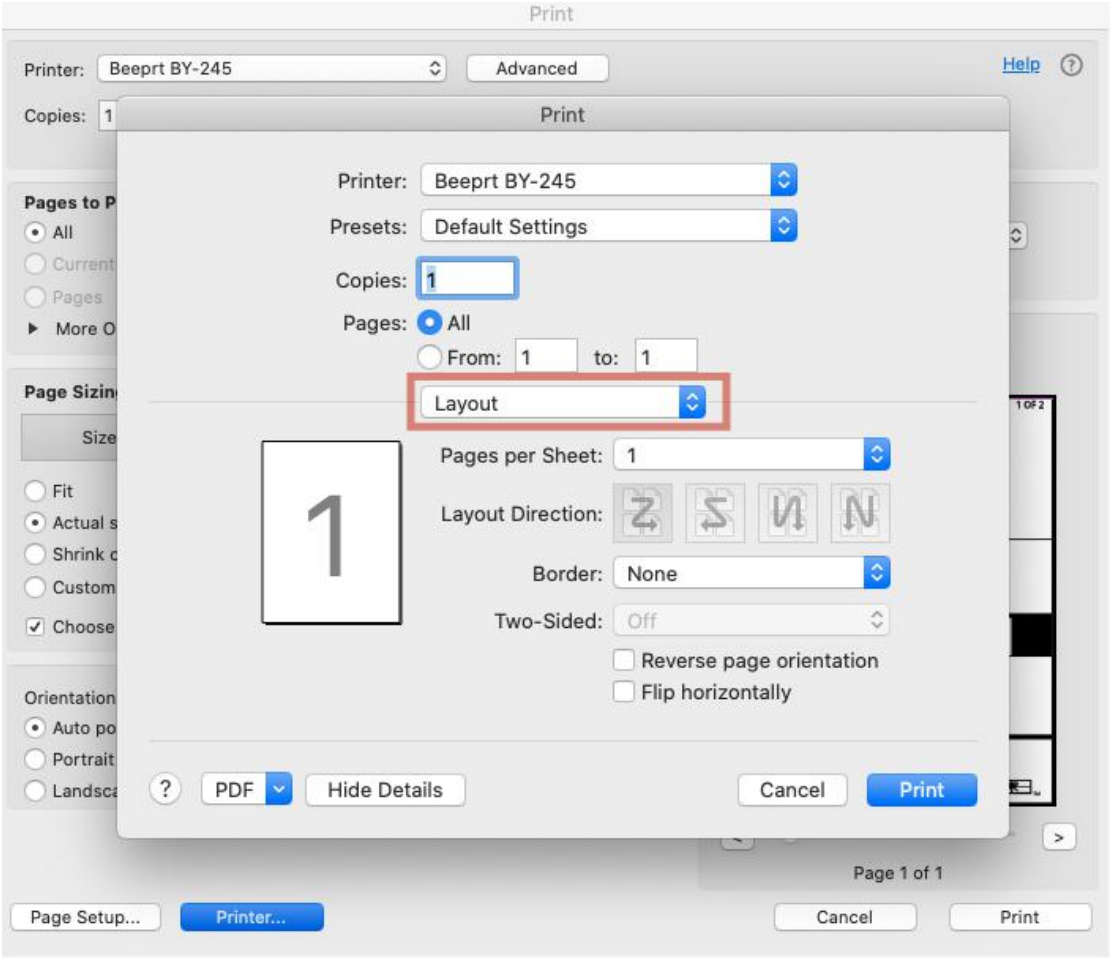
Open your PDF file >>click printer icon in the top left corner>>”Printer...” >>



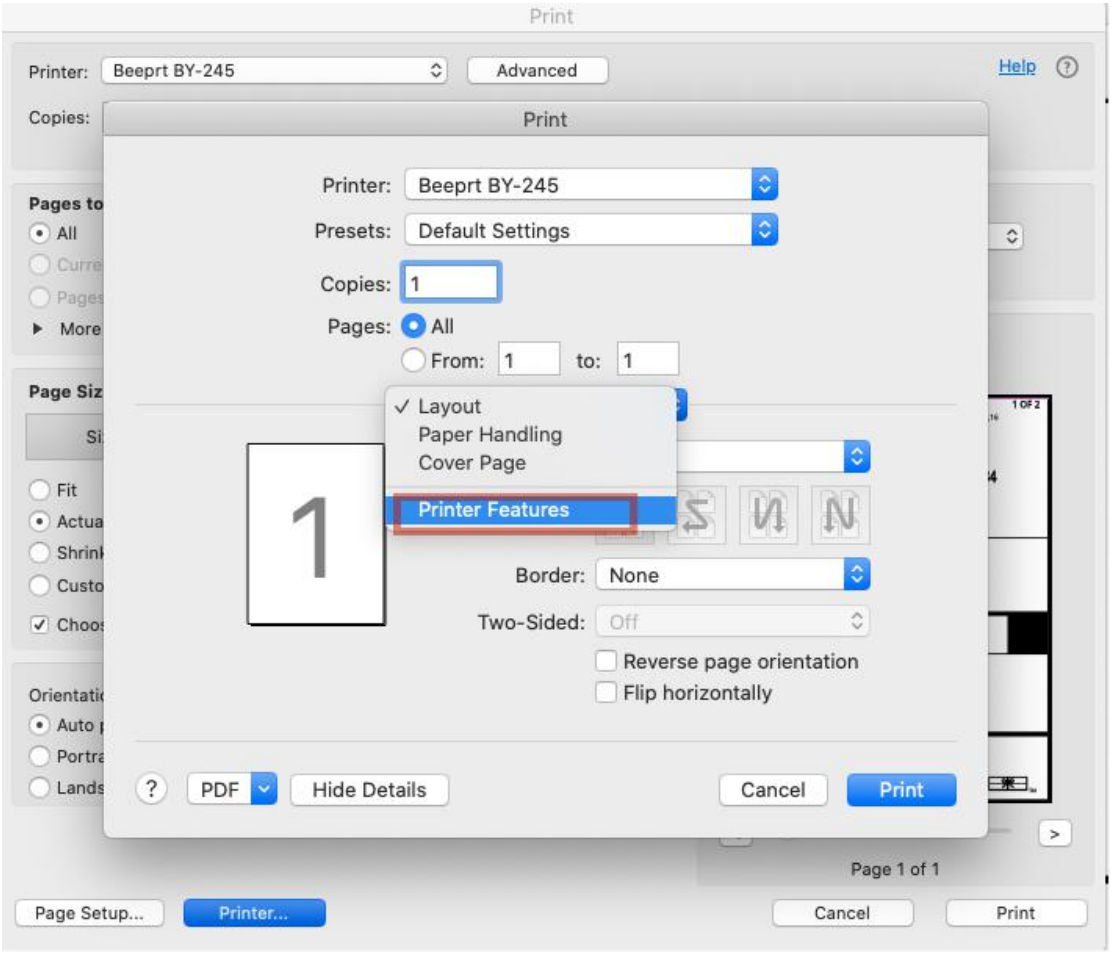
Click “Yes”



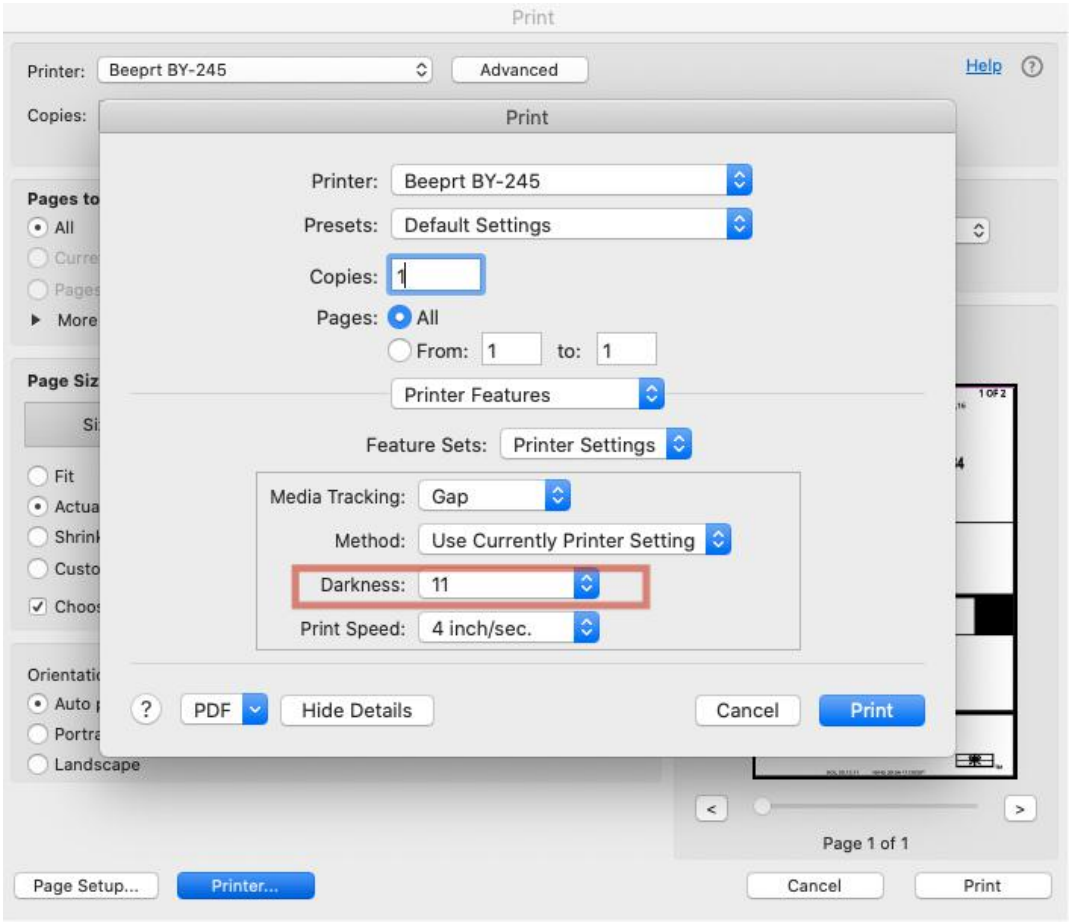
Click select key on the right “Layout”>>



“Printer Features”>>



adjust the Darkness you want, the higher density value means higher darkness, 11 is recommended, 14,15 may cause the printer shutter>> then click Print.



If your issue still unresolved, please contact us via email: support@jadens.com.hk // phone: 1 - 800 - 752 - 7660.